

# Frequently Asked Questions (FAQ)

**Responses from Consulate General of India, Chicago on January 30, 2026**

Below is a consolidated FAQ based on the questions received from the community and the responses provided by the CGI, Chicago.

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## **Q1. How can I reach the Consulate in an emergency?**

**A:** The Consulate has a **24x7 emergency helpline number +1-312-753-8530** displayed on the website and can be contacted in case of any emergency.

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## **Q2. What if my Indian passport is currently away for renewal?**

**A:** If your original passport is being processed for renewal, you should carry alternative identity documents at all times. This includes your **U.S. driving license, work ID cards, or university-issued identification**. In case of detention please request for Consular access. IAM also requests that the community inform us of any such cases so we can assist in alerting consular officials.

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## **Q3. Is there specific advice for Indian students?**

**A:** Yes. The Consulate provides a dedicated portal with specialized safety guidelines and advisories for Indian students living in the United States. You can access it here: [Guidelines for Indian Students](#).

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## **Q4. What is an Emergency Certificate (EC)?**

**A:** An Emergency Certificate is a one-way travel document to India that can be issued by the Consulate in urgent situations, provided the applicant's Indian nationality is verified. [Guidelines for EC](#)

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## **Q5. How do I report racial profiling?**

**A:** While the Consulate has not received formal reports of racial profiling recently, they encourage anyone who feels they have been targeted to contact them directly so the matter can be addressed diplomatically.